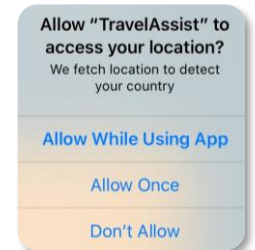
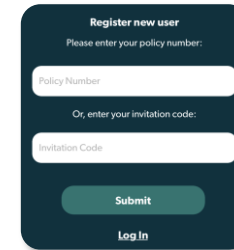
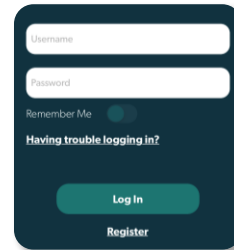
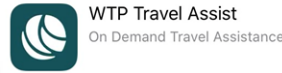


WTP APP



Take ownership of your safety, better prepare for a safe journey and continuously monitor your environment when you travel with the WTP Travel Assist Mobile App. When needed, and at the touch of the 'Emergency Button', be connected with nominated escalation channels to request assistance or further information about emerging or evolving situations.

Getting Started



Download the App

Use the QR codes provided below or access the Apple App store (iPhone) or Google play store (Android), pending your device. Search for 'WTP Travel Assist' and download the App to your device.

Start Registration

You will have been issued an invitation code by your organisation, this will be required to register for the app.

Open the app on your device. Click on the link 'Register' from the very bottom of the landing page.

Set up your Profile

In the box labelled 'invitation code' enter the code

STARR

On entering a valid invitation code, you will be prompted to populate a series of details to set up your app profile. Fill in all fields, they are all mandatory to continue. You will then be required to accept the terms, conditions and privacy policy. Once toggled to indicate you have read and accepted the terms, select 'submit'

Set your Preferences

You will then be presented with an overview of the app, during which, you will be prompted to allow both location services and notifications. For us to locate you and keep you updated, we require you to allow both services. iPhone users, we suggest you allow location services 'always'. If you are not prompted with this option, you can update your selection, as well as change your preferences for either service from within the settings app on your device.

Scan for your invitation code

Android



iPhone



App Features

Add a Trip

Keep trip information in the one spot by adding upcoming travel destinations and dates to 'my trips'. Destinations will automatically be added as countries of interest, activating security notifications and enabling access to detailed county information. Trip details will also be visible to the WTP Assistance centre

1. Click on the 'Add Trip' tile
2. Enter your destination as well as the dates and times you will be located at this destination
3. Your trip will display as a new tile under 'My Trips'
4. Click on trip tile to view and edit your trip

Countries of Interest

Access the alerts, country guides and security overview for any country of interest by adding countries to your watch list. This also triggers automated pre-trip and mid-trip security and risk alerts.

1. Click the 'add country' tile from the app home page
2. Enter the country name in the field as prompted
3. Select the country from the drop-down menu

Settings

Adjust your preferences, log out, change your password, review the terms and conditions and privacy policy or delete your account from within app settings.

Important Alerts

You may receive messages from **World Travel Protection** via the app, SMS or email (or all 3 at once). The important alerts banner will not display until a message has been received for the first time.

1. Click on the alert from the notification
2. All app messages will be displayed here
3. Messages requiring a response will have a red flag in the corner
4. Click on the message to respond

Near Me

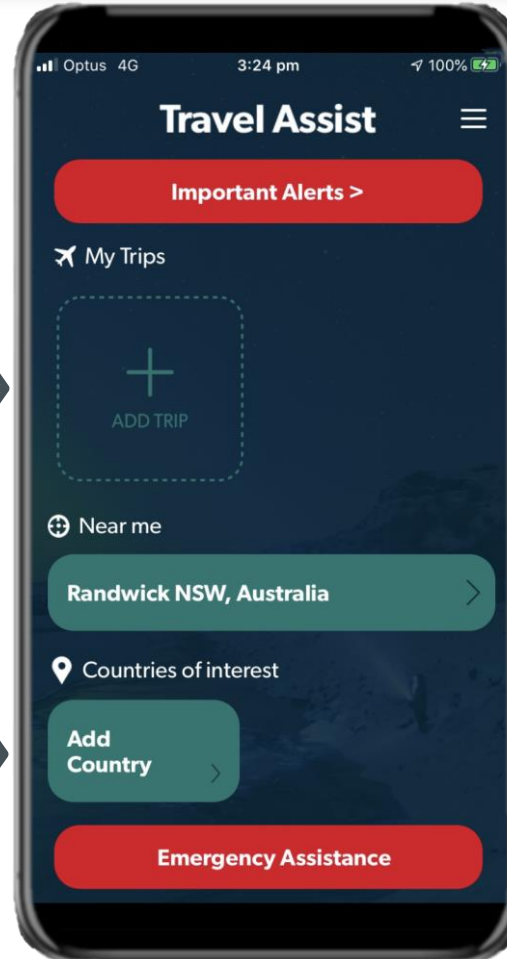
Your current location will automatically be detected if you have enabled location services.

1. Click on the tile displaying your location
2. You will be redirected to the alerts and country guide for your current country of location

Emergency Assistance

The 'Emergency Button' creates a 'one touch' immediate request for assistance.

1. Click on the 'Emergency Assistance' tile from the app home screen



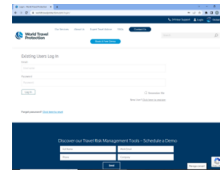
WTP Website



Take ownership of your safety, better prepare for a safe journey and continuously monitor your environment when you travel with the WTP Travel Assist website.

Getting Started

1



Website

<https://worldtravelprotection.com/login/>

2



New User

Click On "New User?
Click here to Register"

3



Start Registration

Complete your personal
information and use
Registration Code

STARR

On clicking on Register, you
will be prompted to populate
a series of details to set up
your profile.

4



Password

You will then receive an
email with your password.
Once you log in using the
password, you can
"remember" the name and
password in your
computer. After signing
in, you will be able to
select a country, access
Country Reports, COVID
status, and Alerts.